

To the Members of CBA,

I am writing to ask you to please not interfere with Indiana's current Do Not Call Law. As one of the first consumers to sign up for the Do Not Call list, I feel strongly about protecting my privacy.

In your commercials you boast how you listen to your customers and how you are "here for (us)" but how can the public, made up of potential customers, believe this if you won't listen to us now? The public by signing up for the no call list is telling you that this method of advertising is not going to work with them. Your desire to ignore our wishes does not build trust or confidence or want to purchase your product or service.

Why not leave the current law alone and concentrate on other ways of making the public more interested in seeking your services. There is plenty of competition; all you have to do is provide the best customer service in the industry. Consumers are starving for great customer service. In fact, start your campaign by listening to those of us who do not want to accept your phone calls. Respect our privacy, respect our wishes, show respect to prospective customers and you will earn our respect, and possibly our business. Not listening guarantees losing potential customers that you may never get.

Sincerely,

Dennis G. Harman